

Warranty Terms

SAF-HOLLAND GmbH hereby accepts the following manufacturer warranty for the durability of the **air suspension system (hereinafter: System)** in accordance with the following stipulations.

The respective warranty period and any other conditions are determined by the warranty document applicable to the region concerned (zone A; B; C; D; E).

The beneficiary of the warranty is the person who, operates a vehicle fitted with the system for his/her own purposes, (end customer).

Warranty period and scope of performance

SAF-HOLLAND hereby guarantees the end customer flawless operation of the System in accordance with the information stated in the warranty document (warranty document no.) SHW20180401 & SHW20180701 on the components listed therein subject to the present terms of warranty and the terms laid down therein

- as from initial registration of the vehicle equipped with the System, or
- 6 months as from the manufacture date of the System (the date of manufacture is incorporated in the serial number). This 11-character number can be found on the System's type plate. The year of production (by decade) is shown by the 3rd and 4th digits of the serial number. The 3-digit date of manufacture (= current calendar date) is shown by the 5th, 6th and 7th digits.

depending on which of the dates occurs first.

This warranty is valid for all vehicles registered for the first time as from 1 January 2019, but not for those whose production date on the axle was before 1 July 2018. The warranties allowed by SAF-HOLLAND GmbH at earlier* date therefore no longer apply to these vehicles and are no longer valid.

The warranty period is dependent on the country of registration of the vehicle (Zone A; B; C; D; E) at the time of occurrence of the warranty claim in compliance with the relevant operating recommendation. See the warranty document (warranty document no.) SHW20180401 & SHW20180701.

Claims under this warranty are, after inspection on the fulfilment of conditions and approval by SAF-HOLLAND, restricted to repair of the System or, at SAF-HOLLAND's option, replacement of the System free of charge in the workshop of an SAF-HOLLAND partner or a specialist workshop authorised by SAF-HOLLAND or by the local country representation of SAF-HOLLAND.

SAF-HOLLAND is hereby entitled to read out and analyse the "operation data recorder" from the trailer's EBS brake system.

Any further claims, in particular those for damages, cannot be derived from this warranty. SAF-HOLLAND are not liable under this warranty for transport and towing costs, lost profits, downtime, etc. Also any further claims (derived from contract or statute) that may possibly be asserted against the vehicle manufacturer are not affected by this warranty.

Excluded defects

The manufacturer's warranty excludes defects caused by

- impact of external forces,
- disregard of the particular operating recommendation,
- operating errors,
- use of vehicle for racing or military purposes,
- non-compliance of operating, maintenance and installation rules or
- the use of spare parts not authorized by SAF-HOLLAND.

Natural wear and tear of relevant parts, in particular brake disks, pads, brake caliper bearings and elastomer parts are not covered by this manufacturer's warranty.

Warranty handling

The condition to be fulfilled by claims under this warranty is, that they are/ have to be asserted in writing immediately after the occurrence of a defect at SAF-HOLLAND (SAF-HOLLAND GmbH, Hauptstrasse 26, 63856 Bessenbach).

Alternatively the end customer may also contact the local SAF-HOLLAND representative (abroad) in writing. The contact details for the local SAF-HOLLAND country representatives can be obtained from the relevant websites at www.safholland.com.

The parts replaced in the context of services under this warranty become the property of SAF-HOLLAND. To the extent that SAF-HOLLAND provides warranty services and the customer is entitled to claims to compensation from third parties, the claims shall be assigned to SAF-HOLLAND.

This warranty is subjected to German law. The exclusive court of jurisdiction is at the registered headquarter of SAF-HOLLAND GmbH.

* From the warranty document

- XL-AA11871SL-de-DE Rev A · 0617
- XL-AA11910SL-de-DE Rev A · 0617
- XL-AA11911SL-de-DE Rev A · 0617
- XL-AA11912SL-de-DE Rev A · 0617
- XL-AA11913SL-de-DE Rev A · 0617
- XL-AA11871SL-en-DE Rev A · 0617
- XL-AA11910SL-en-DE Rev A · 0617
- XL-AA11911SL-en-DE Rev A · 0617
- XL-AA11912SL-en-DE Rev A · 0617
- XL-AA11913SL-en-DE Rev A · 0617

SAF-HOLLAND GmbH · Hauptstraße 26 · D-63856 Bessenbach

Geschäftsführer Detlef Borghardt (CEO), Alexander Geis, Dr. Matthias Heiden, Dr. André Philipp, Steffen Schewerda
Registered office Bessenbach-Keilberg · Local court Aschaffenburg HRB 9685 · Chairman of the Supervisory Board: Dr. Martin Kleinschmitt
2019-01-01 Seite 2 von 2