



COMMERCIAL PRODUCTS WARRANTY

US and Canada



SAF-HOLLAND Group

SAF-HOLLAND's Commitment

We warrant each SAF, HOLLAND and NEWAY Commercial Product (products other than those normally used for personal, family, or household purposes) manufactured by us, when properly installed, maintained and operated in accordance with our requirements as follows:

SAF-HOLLAND will, at its option, repair, replace or reimburse due to defects in material or workmanship. Parts reimbursement is limited to the parts acquisition cost, not to exceed the suggested list price.

Your Responsibilities

You are responsible for proper installation, operation, and maintenance as specified in our applicable publications on SAF, HOLLAND and NEWAY Commercial Products, and for using the product in recommended applications within rated capacities.

Claims

You are required to obtain prior authorization from us or an authorized customer service representative before replacing or returning any part. You may be required to make the product or part claimed to be covered by this warranty available to us and/or returned to us at your expense for review and evaluation. You will also need to provide the following information: Vehicle identification number, in-service date/installation date, product model, product serial number as show on the serial tag installed on the product, and application and use information.

Coverage Periods

Coverage extends from verifiable date of installation, or if not verified, the from the date of sale shown on the SAF-HOLLAND sales order for a period of two (2) years, with the exception of terminal tractor and elevating fifth wheels (refer to Warranty XL-FW20085WC for full details).

Exclusions and Limitations

This warranty does not cover coatings and any SAF, HOLLAND and NEWAY commercial products or component that is altered without written permission, or fails, malfunctions or is damaged as a result of accident, abuse, or improper installation, maintenance or use.

THIS WARRANTY IS OUR SOLE WARRANTY IN REGARDS TO THE COVERED SAF, HOLLAND AND NEWAY COMMERCIAL PRODUCT. WE MAKE NO OTHER WARRANTIES, EXPRESS OR IMPLIED, OR OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT SHALL WE BE RESPONSIBLE FOR SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OF ANY KIND INCLUDING, BUT NOT LIMITED TO TOWING, DOWNTIME, LOST PRODUCTIVITY, CARGO DAMAGE, TAXES OR ANY OTHER LOSSES OR COST RESULTING FROM A DEFECTIVE COVERED COMPONENT.