



SAF ULTRALITE MECHANICAL SUSPENSION & SLIDER SYSTEM

US and Canada Commercial Warranty



SAF-HOLLAND's Commitment

We warrant each SAF ULTRALITE Suspension and Slider System manufactured after September 1, 2009, when properly installed on your vehicle, and maintained and operated in accordance with our requirements as follows:

SAF-HOLLAND will, at its option repair, replace or reimburse due to defects in material or workmanship. Parts reimbursement is limited to the parts acquisition cost, not to exceed the suggested list price. The cost of labor covered by this warranty includes any reasonable labor expense. Labor reimbursement is based on a published flat rate schedule in conjunction with local labor rates.

Your Responsibilities

You are responsible for proper installation, operation, and maintenance as specified in our applicable publications on SAF ULTRALITE Suspension and Slider System and for using the product in recommended applications within rated capacities.

Claims

You are required to obtain prior authorization from us or an authorized customer service representative before replacing or returning any part. You may be required to make the product or part claimed to be covered by this warranty available to us and/or returned to us at your expense for review and evaluation. You will also need to provide the following information: Trailer Serial #, in-service date/installation date, product model, product serial number as shown on the serial tag installed on the product, and application and use information.

Coverage Periods

Coverage extends from the verifiable date of installation, or if not verified, then from the date of sale shown on the SAF-HOLLAND sales order for the time period limits listed on page 2.

Exclusions and Limitations

This warranty excludes the use of No. 360 single leaf high arch springs. This warranty does not cover coatings and any SAF suspension system or component that is altered without written permission, or fails, malfunctions or is damaged as a result of accident, abuse, or improper installation, maintenance or use.

THIS WARRANTY IS OUR SOLE WARRANTY IN REGARDS TO THE COVERED SAF SUSPENSION SYSTEM. WE MAKE NO OTHER WARRANTIES, EXPRESS OR IMPLIED, OR OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT SHALL WE BE RESPONSIBLE FOR SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OF ANY KIND INCLUDING, BUT NOT LIMITED TO TOWING, DOWNTIME, LOST PRODUCTIVITY, CARGO DAMAGE, TAXES, OR ANY OTHER LOSSES OR COST RESULTING FROM A DEFECTIVE COVERED COMPONENT.

Application Limitations

Standard Duty:

- Less than 95,000 lb. [43,000 kg] Gross Combination Weight (GCW)
- 100% On-Road
- Single Trailer: Tandem Axle Max
 - "A" Trains: Three Axles Only (Trailers + Dolly Converter)
 - "B" Trains: Maximum Three Axles Only (Lead + Pup Trailers)
- Does not include repetitive short haul applications (e.g. city pick-up delivery or intercity fuel haul)

Moderate Duty:

- Less than 118,000 lb. [53,000 kg] Gross Combination Weight (GCW)
- Less than 10% Off-Road
- Single Trailer: Tandem and Tri-Axle Only
 - "A" Trains: Maximum Four Axles Only (Trailers + Dolly Converter)
 - "B" Trains: Maximum Four Axles Only (Lead + Pup Trailers)

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Notes:

On-Road is defined as maintained concrete, asphalt roads, or smoothly graded surfaces.

Off-Road is defined as terrain that is unpaved and rough, or ungraded. Typically any terrain not considered to be part of the public road system will be considered off-road.

Should either the GCW or the number of axles be exceeded, or one or more of the other criteria be surpassed, the next level of duty classification must be used. **Under no circumstances should the axle capacities be exceeded.**

Coverage Periods

Major Components		Standard Duty	Standard Duty Optional Extended Warranty (Durasystem)	Moderate Duty
Main structural components which include, but are not limited to, slider box, hangers, etc.	Parts	5 years	10 years	5 years
	Labor	5 years	10 years	5 years

NOTE: The use of non-SAF-HOLLAND Structural Components, including seat risers, bottom plates, U-bolts or torque arms, without the expressed written consent of SAF-HOLLAND Applications Engineering, will void warranty coverage.