



SAF TS & TR SERIES FIXED FRAME HEAVY-VOCATIONAL MECHANICAL SUSPENSION

US and Canada Commercial Warranty



SAF-HOLLAND's Commitment

We warrant each SAF TS & TR Series Fixed Frame Heavy-Vocational Mechanical Suspension manufactured after May 1, 2002, when properly installed, maintained and operated in accordance with our requirements as follows:

SAF-HOLLAND will, at its option, repair, replace or reimburse due to defects in material or workmanship. Parts reimbursement is limited to the parts acquisition cost, not to exceed the suggested list price. The cost of repair covered by this warranty includes any reasonable labor expense. Labor reimbursement is based on a published flat schedule in conjunction with local labor rate.

Your Responsibilities

You are responsible for proper installation, operation, and maintenance as specified in our applicable publications on SAF Heavy-Vocational Mechanical Suspensions and for using the product in recommended applications within rated capacities.

Claims

You are required to obtain prior authorization from us or an authorized customer service representative before replacing or returning any part. You may be required to make the product or part claimed to be covered by this warranty available to us and/or returned to us at your expense for review and evaluation. You will also need to provide the following information: Trailer serial number, in-service date/installation date, product model, product serial number as shown on the serial tag installed on the product, and application and use information.

Coverage Periods

Coverage extends from the verifiable date of installation, or if not verified, then from the date of sale shown on the SAF-HOLLAND sales order for the time period or mileage limits listed in the chart, whichever occurs first:

	TYPE	MONTHS	MILES
Major Components: Main structural components which include, but are not limited to, trunnion brackets, leaf springs, axle seats, axle caps, etc.	Labor	12 months	100,000 miles
	Parts	36 months	250,000 miles
Other Components: Other parts and any accessories not manufactured or sold by SAF-HOLLAND. Examples of other components include, but are not limited to: rubber parts, bushings, bearings, bolts, nuts, etc.	Parts/Labor	12 months	100,000 miles

Exclusions and Limitations

This warranty does not cover coatings and any HOLLAND commercial products or component that is altered without written permission, or fails, malfunctions or is damaged as a result of accident, abuse, or improper installation, maintenance or use.

THIS WARRANTY IS OUR SOLE WARRANTY IN REGARDS TO THE COVERED HOLLAND COMMERCIAL PRODUCT. WE MAKE NO OTHER WARRANTIES, EXPRESS OR IMPLIED, OR OF MERCHANTABILITY OF FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT SHALL WE BE RESPONSIBLE FOR SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OF ANY KIND INCLUDING, BUT NOT LIMITED TO TOWING, DOWNTIME, LOST PRODUCTIVITY, CARGO DAMAGE, TAXES, OR ANY OTHER LOSSES OR COST RESULTING FROM A DEFECTIVE COVERED COMPONENT.