

Warranty terms

SAF-HOLLAND GmbH accepts the following manufacturer warranty for the durability of the **air suspension system (hereinafter referred to as: system)** in accordance with the following stipulations.

The respective warranty period and any other conditions are determined by the warranty document applicable to the region concerned (zone A; B; C; D; E).

The beneficiary of the warranty is the person who uses a vehicle fitted with the system for their own purpose (end customer).

Warranty period and scope

SAF-HOLLAND guarantees the end customer the defect-free performance of the system in accordance with the details specified in the warranty document (document number) XL-AA11871SL-de-DE Rev A • 0617, the components list and warranty conditions detailed therein

- From the date of initial registration of the vehicle equipped with the system or
- 6 months from the date of system manufacture (date of manufacture can be determined by the serial number). This can be found on the type plate on the system. The serial number has 11 digits. The production year (after decade) can be ascertained from the 3rd and 4th digits of the serial number. The three-digit date of manufacture (= current calendar day) is derived from the 5th, 6th and 7th digit),

depending on which is earlier.

This warranty is valid for all vehicles registered for the first time from 01.01.2017. The axle production date must not be before the 183rd day of 2016. The "competence guarantees" previously granted by SAF-HOLLAND GmbH are therefore no longer valid for these vehicles and shall cease to apply. The previously granted competence guarantees shall only remain valid within their scope and duration for vehicles that were first registered before 01.01.2017 or whose axle production date was before the 183th day of 2016.

The warranty period is determined by the vehicle's country of registration (zone A; B; C; D; E) at the time of warranty claim under observance of the corresponding application recommendation, see warranty document XL-AA11871SL-de-DE Rev A • 0617.

Claims under this warranty are, after inspection of their conditions and approval by SAF-HOLLAND, limited to the free repair or, at the option of SAF-HOLLAND, the free replacement of the system in the workshop of an SAF-HOLLAND partner, or an authorized specialist workshop or the local SAF-HOLLAND country representative.

SAF-HOLLAND is entitled to execute a read-out and evaluation of the "operating mode protocol" from the trailer's EBS braking system.

Any further claims, in particular those for damages, cannot be derived from the warranty. In particular, SAF-HOLLAND assumes no liability for damages resulting from transport and towing costs, loss of profit, loss of use, etc. Any other claims (contractual or statutory) against the seller are not affected by this warranty.

Excluded defects

The manufacturer's warranty excludes defects caused by

- The impact of external forces,
- The violation of the recommended application,
- Operational errors,
- Use during races or for military purposes
- Operating, maintenance and installation instructions or
- The use of spare parts not authorized by SAF-HOLLAND.

Natural wear of wear parts, in particular brake disks, pads, brake caliper bearings and elastomer parts are not covered by the manufacturer's warranty.

Warranty management

A prerequisite for claims arising from this warranty is that they are made in writing to SAF-HOLLAND (**SAF-HOLLAND GmbH**, Hauptstraße 26, 63856 Bessenbach, Germany) immediately after defect detection, and at the latest one month after the expiry of the warranty period.

Alternatively, the end customer may also contact the local SAF-HOLLAND representative (abroad) in writing. The contact details of local SAF-HOLLAND country representatives can be found through the local websites on the Internet site www.safholland.com.

Parts exchanged within the scope of services under this warranty are the property of SAF-HOLLAND. To the extent that SAF-HOLLAND provides warranty services and the customer is entitled to claims against third parties, these are ceded to SAF-HOLLAND.

This warranty is subject to German law. The exclusive court of jurisdiction is that of the registered headquarters of SAF-HOLLAND GmbH.

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SAF competence guarantee

- SAF INTRADISC plus INTEGRAL and SAF INTRADISC version IU / 10 for 9 t axle load with single tires.
- SAF INTRADISC plus INTEGRAL and SAF INTRADISC
Trailing / leading axle version IU /10 for 91 axle load with single tires.
- SAF INTRADISC plus INTEGRAL CD* and SAF INTRADISC CD*
Version IU /10 for 91 axle load with single tires.
(* CD = CUSTOM DESIGN; type designation until end 2012 = OFFROAD)
- SAF INTRADISC plus INTEGRAL CD* and SAF INTRADISC CD*
Trailing / leading axle version IU /10 for 91 axle load with single tires.
(* CD = CUSTOM DESIGN; type designation until end 2012 = OFFROAD)
- SAF INTRADRUM
Version IU /10 for 91 axle load with single tires.
- SAF INTRADRUM CD*
Version IU /10 for 9 t axle load with single tires.
(* CD = CUSTOM DESIGN; type designation until end 2012 = OFFROAD)