

# SERVICE REPORT

**USA**  
SAF-HOLLAND, Inc.  
P.O. Box 425  
Muskegon, MI USA 49443-0425  
Fax: 800.356.3929

**CANADA**  
SAF-HOLLAND, Canada Ltd.  
P.O. Box 1639  
Woodstock, ON N4S 0A8  
Fax: 519.537.7913



SAF-HOLLAND Group

## INSTRUCTIONS:

- Please complete all of the information requested on this report by filling in all appropriate fields.
- **iPhone/iPad users - fillable function only works with Adobe Acrobat app available free in the app store.**
- Click here  to submit completed report to SAF-HOLLAND Customer Service, or Click here  to print a copy and fax to one of the numbers listed above.
- On receipt of the report, SAF-HOLLAND will send you a claim number. It is important to keep this claim number as it applies to the complete handling of this transaction, such as inquiries, invoicing, etc.
- You may be required to return claimed part(s) or supply for photos for evaluation.

**SAF-HOLLAND USE ONLY**

Claim Number  
\_\_\_\_\_

Reference  
\_\_\_\_\_

## COMPANY ADDRESS & CONTACT PERSON

Contact Company: \_\_\_\_\_ Contact Name: \_\_\_\_\_

Street Address: \_\_\_\_\_

City: \_\_\_\_\_ State/Prov.: \_\_\_\_\_ Zip/Postal Code: \_\_\_\_\_

Telephone: \_\_\_\_\_ Fax: \_\_\_\_\_ E-Mail: \_\_\_\_\_

## VEHICLE OWNER

Contact Company: \_\_\_\_\_ Contact Name: \_\_\_\_\_

Street Address: \_\_\_\_\_

City: \_\_\_\_\_ State/Prov.: \_\_\_\_\_ Zip/Postal Code: \_\_\_\_\_

Telephone: \_\_\_\_\_ E-Mail: \_\_\_\_\_ Vehicle Unit Number: \_\_\_\_\_

## REPAIR / SHIP-TO FACILITY (If Different From Above)

Contact Company: \_\_\_\_\_ Contact Name: \_\_\_\_\_

Street Address: \_\_\_\_\_

City: \_\_\_\_\_ State/Prov.: \_\_\_\_\_ Zip/Postal Code: \_\_\_\_\_

Telephone: \_\_\_\_\_ E-Mail: \_\_\_\_\_

## VEHICLE INFORMATION (TRACTOR / TRUCK / TRAILER)

Vehicle Manufacturer: \_\_\_\_\_ VIN: \_\_\_\_\_ Date-in-Service: \_\_\_\_\_

Mileage / Hours: \_\_\_\_\_ No. of Axles: \_\_\_\_\_ Gross Vehicle Weight: \_\_\_\_\_

Vehicle Type:	Van	Tanker	Dry Bulk Tanker	Flatbed	End & Side Dump (Framed)	End Dump (Frameless)
	Bottom Dump	Lowboy	Concrete Mixer	Other		

Vehicle Axle Configuration: Other: \_\_\_\_\_

## COMPLAINT INFORMATION & REPAIR DESCRIPTION

Failed Part Number: \_\_\_\_\_ Date of Failure: \_\_\_\_\_

Aftermarket Installation: Yes No If Yes - Date Installed: \_\_\_\_\_ Mileage: \_\_\_\_\_

Unit Out-of-Service: Yes No

CONTINUED



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## COMPLAINT INFORMATION (Continued)

Please fill in the Part Number and/or Serial number/Date Code only for the product applicable to your complaint

FIFTH WHEELS	KINGPINS	Part No.
LANDING GEAR	COUPLER PRODUCTS	Serial No.
TRUCK/BUS SUSPENSIONS	LIFTGATES	Date Code
TRAILER SUSPENSIONS		

### POSITION ON VEHICLE (for Truck or Trailer Suspensions)

ROADSIDE CURBSIDE LIFT AXLE

1st axle	Axle Serial No.	Suspension Serial No.
2nd axle	Axle Serial No.	Suspension Serial No.
3rd axle	Axle Serial No.	Suspension Serial No.
4th axle	Axle Serial No.	Suspension Serial No.
5th axle	Axle Serial No.	Suspension Serial No.

Permitted Axle Loads:                      Tire Size:

**Can't locate your Part Number, Serial Number or Date Code? Click the appropriate product image (and options if available) below to view the most common locations.**



**FIFTH WHEELS**



**LANDING GEAR**



**TRUCK / BUS SUSPENSIONS**



**TRAILER SUSPENSIONS**



**KINGPINS**



**COUPLING PRODUCTS**



**LIFTGATES**